

# IRS News Release

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## **Williams Will Head IRS' ETA Office; Holland to Direct EITC Program**

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WASHINGTON — The Internal Revenue Service today announced the appointment of David R. Williams as Director, Electronic Tax Administration and Refundable Credits. Reporting to Williams and focusing entirely on administration of the Earned Income Tax Credit program will be Debra Holland, Director, EITC.

Williams most recently served as the IRS Director in charge of the Earned Income Tax Credit, Health Coverage Tax Credit and Telephone Excise Tax Refund programs. He will maintain responsibility for those programs in his new capacity as he assumes the responsibility for Electronic Tax Administration including its e-file, e-services and internet programs.

"We're very fortunate to have someone with David's expertise and background to take over this very important program," said IRS Commissioner Mark W. Everson. "He has the knowledge and experience to bring together the private sector to work with the IRS to achieve significant advances in our shared goal of effective electronic tax administration. We see this move as a step forward for both the program and the IRS as a whole."

The Electronic Tax Administration Office (ETA) is responsible for all aspects of the growing exchange of electronic information between the IRS and individual taxpayers, businesses and practitioners. This includes the IRS e-file program now used by most taxpayers, the IRS.gov web site, and the development of additional electronic interactions with taxpayers and tax practitioners.

Prior to joining the IRS in 1998 as Chief of Communications and Liaison under IRS Commissioner Charles O. Rossotti, Williams was a Deputy Assistant Secretary with the Department of the Treasury and had worked on Capitol Hill. He holds a Master of Public Policy from the John F. Kennedy School of Government at Harvard University, and a Bachelor of Science in Business Administration from Colorado State University.

Holland most recently served as the Director, Pre-Refund Program Office, and she previously served as the Director of Business Systems Planning within the Wage and Investment Operating Division. Holland has held top-level positions in the IRS Joint Operations Center and Accounts Managements organizations.

“Debra brings a unique blend of business management and technology expertise to the position that will serve her well as she oversees the important EITC program,” said Richard Morgante, Commissioner of the IRS Wage and Investment Division.

As Director of EITC, Holland will balance the IRS’s nationwide outreach aimed at ensuring that every eligible taxpayer receives the credit with the equal responsibility to ensure that only those eligible for the credit receive it.

Williams and Holland are working to ensure a smooth transition. The moves will be effective later this year.